

WPS PRO: SSID IS NOT BROADCASTING

Troubleshooting

1. Check to see if the option for the SSID broadcast is on.
 - a. Swipe down from the upper left corner of the display screen and select **Tethering Active**.
 - b. Select **Setup Wifi Hotspot**.
 - i. If a hotspot has been set up, the information will be displayed.
 - ii. Otherwise, the same dialog box will be empty and the on-screen keyboard will be displayed.
 - c. Tap the down arrow next to the speaker icon to hide the on-screen keyboard.
 - d. Select **Show Advanced Options**.
 - e. Scroll down to SSID Broadcast. If it is not turned on, turn it on.
 - f. Scroll down to **Save Configuration**.
2. Reboot the WPS Pro. This is not required if the SSID is seen by wireless devices.

End of troubleshooting.

Revision Info

Date	Initials	Description	Revision
2.18.2016	CCS	Changed copyright to 2016. Removed false PN and REV numbers. Updated Heading 1 leading. Added new pink logo.	
7.13.2016	MMH	Added Revision column to Revision Info table & removed PN from footer.	
1.10.2017	MMH	Removed phone number from contact info per MYoung. Updated copyright and file name for 2017.	
11.21.2017	MMH	Added content.	1.0
12.13.2017	MMH	Reviewed by InfoDev. Ready for website publish.	1.0