

## **TECHNICAL BULLETIN: Driver Installation Guide for DNP DS-Series Printer**

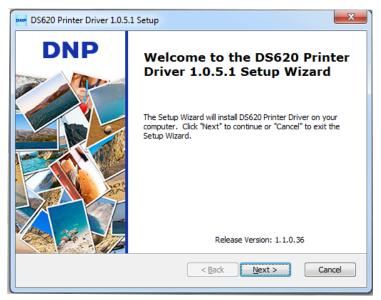
## **Overview**

The Driver Installation tool allows you to quickly update the drivers for all your DS-Series printers. The Driver Installation tool is compatible with Windows 7, 8 and 10. Currently, you can use the Driver Installation tool to update the drivers on your DS620A and RX1HS printers.

## **Installing DS-Series Printer Driver**

Use the following instructions to install the driver for your DS-Series printer(s):

- 1. From your browser, navigate to the following site: <u>http://dnpphoto.com/Support/Downloads</u>
- 2. Download the appropriate driver for your DS-Series printer.
- 3. Navigate to the location where you downloaded the file. Double-click the **Printer Driver** application file.



4. Click the **Next** button.

5. From the End-User License Agreement screen, select the I accept the terms of the License Agreement radio button and then click the Next button.

DS620 Printer Driver 1.0.5.1 Setup	×
End-User License Agreement Please read the following license agreement carefully	DNP
DNP Imagingcomm America, Corp. Software End User License Agreement (EULA)	<b>^</b>
PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE USING THIS SOFTWARE. USING THIS SOFTWARE INDICATES YOUR ACCEPTANCE OF THESE TERMS AND CONDITIONS. IF YOU DO NOT AGREE WITH THESE TERMS AND CONDITIONS, DO NOT DOWNLOAD OF USE THIS SOFTWARE	Ŧ
<ul> <li>I accept the terms in the License Agreement</li> <li>I do not accept the terms in the License Agreement</li> </ul>	
< Back Next > Can	ncel

6. Click the **Install** button to begin the Installation process.

DS620 Printer Driver 1.0.5.1 Setup	x
Ready to Install The Setup Wizard is ready to begin the DS620 Printer Driver installation	DNP
Click "Install" to begin the installation. If you want to review or change any of your installation settings, click "Back". Click "Cancel" to exit the wizard.	
< Back Install Canc	el

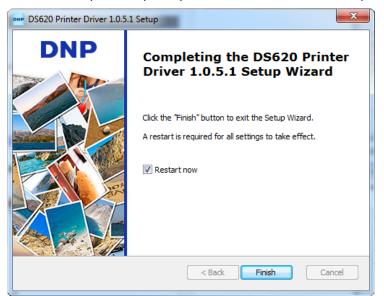
7. The **Printer Driver** dialog box is displayed, showing the progress of the installation.

DS620 Printer Driver 1.0.5.1 Setup	x
Installing DS620 Printer Driver	DNP
Please wait while the Setup Wizard installs DS620 Printer Driver.This may take several minutes.	
Status: Configuring DS620 Printer Driver	_
< Back Next > Ca	ncel

8. When the **Windows Security** dialog box appears, click the **Install** button.

Windows Security
Would you like to install this device software?
Name: DP-DS620 Publisher: Dai Nippon Printing Co., Ltd.
Always trust software from "Dai Nippon Printing Co., Ltd.".
You should only install driver software from publishers you trust. <u>How can I decide which device software is safe to install?</u>

9. When the Driver Installation tool has completed the update, click the **Finish** button. Upon clicking the **Finish** button, your system is re-started. If you do not wish to restart your computer, un-check the **Restart Now** checkbox. You will need to manually restart your system for the install to be completed.



10. On the Windows Restart dialog box, click the Yes button.



**NOTE:** After your system re-starts, a second restart is required for the Fine Matte print finish to become functional.

## **Contact DNP Technical Support**

If you are still experiencing issues, contact DNP IAM using one of the following methods:

United States Phone: 1-855-367-7604 or (980) 777-1178

Latin America Phone: 1-855-367-8008 or (980) 777-1175

Email: dnpsupport@dnp.imgcomm.com

Weekday Hours: Monday-Friday 9am EST – 6pm EST excluding holidays

Weekend Hours: Saturday and Sunday Closed