



a Dai Nippon Printing  
company

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## **DNP IAM Continues to Provide Service and Support During COVID-19 Pandemic**

**Concord, NC – March 19, 2020** – DNP Imagingcomm America Corporation (DNP IAM) today announced its office schedule and hours will continue under normal conditions to provide service and support for its customers in the DNP community. As an organization, DNP IAM is dedicated to the health and safety of its customers and employees and will continue to provide service and support while following the guidance of global health experts at the World Health Organization and U.S. Centers for Disease Control.

The organization is closely monitoring the rapidly changing situation concerning the Coronavirus (COVID-19), and is taking action toward preventing the spread of the virus. DNP IAM has encouraged employees and customers to wash their hands frequently and regularly clean and disinfect their facility and equipment. It has also suspended all international and domestic travel for employees and postponed all non-critical visitor, vendor, and contractor meetings.

“The health and safety of our customers and team members is our main concern at this time,” says Shinichi Yamashita, President of DNP Imagingcomm America Corporation. “We understand there is a lot of uncertainty, and we are closely monitoring the situation and will continue to update our employees and customers with new information. DNP IAM has taken active measures to maintain business activity while strongly limiting team member interactions and will continue to make proactive decisions for the safety and care of our DNP community.”

As reports of COVID-19 continue to increase across the country, it is raising many concerns surrounding safety. The situation is rapidly developing and new information is coming to the forefront daily. The DNP community is encouraged to follow the guidance of health experts and stay home if they feel sick.

For more information on DNP IAM, please visit <http://dnpphoto.com/en-us/>

### **About Imagingcomm America Corporation (DNP IAM)**

DNP IAM is a 100 percent U.S. subsidiary of Dai Nippon Printing Co., Ltd. (DNP) – the world’s largest manufacturer of dye-sublimation media for photo printers and thermal transfer ribbons and barcode printers. DNP Imagingcomm America Corporation has the broadest selection of solutions for the photo retail market and products designed to address retailer’s specific business goals and objectives—backed by the quality and reliability today’s customers expect.

**About DNP**

DNP, founded in 1876, is the world's largest diversified printing/coating technologies company. At its 70 production plants, both in Japan and overseas, DNP's operations include commercial printing, packaging, decorative materials, electronics, business forms, and imaging products. Over 25 years ago, DNP was one of the earliest organizations to pioneer dye-sublimation media—and the first company to start business development in thermal transfer ribbons. DNP has since grown to be the world's largest manufacturer of dye-sublimation media and thermal transfer ribbons. For more information, please visit [www.dnp.co.jp/eng](http://www.dnp.co.jp/eng)