



a Dai Nippon Printing  
company

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**For Immediate Release:**

January 30, 2018

**DNP Releases Software Update for IDW500™ Passport and ID Photo Solution™**

*Version 3.1 improvements include image quality enhancement, auto-print functionality and display messaging.*

**CONCORD, North Carolina** – DNP Imagingcomm America Corporation (DNP IAM) today announced the immediate availability of a comprehensive software update for the IDW500 Passport and ID Photo Solution. The new version 3.1 software provides both new features and updates to DNP's award-winning IDW500 Passport ID Photo System.

In the version 3.1 software, DNP has retooled the image processing engine for improved print quality. As a result, users can expect higher quality and sharper images immediately after updating.

The IDW500's auto-print functionality now features additional setup choices. This feature allows for faster and more efficient capture-to-print workflow, reducing time for ID photos to print and in many cases eliminating operator interaction and image editing. Additionally, the biometric threshold is now configurable allowing the operator to set auto-printing for several use cases.

Other enhancements include a more streamlined user interface allowing easier selection of ID templates, additional country-specific ID layouts, additional state-specific ID formats such as for firearms, a generic higher education ID format, and the ability for users to create and store custom ID templates.

"Providing the broadest array of quality print options is critical to customer satisfaction and creating repeat business," said Shinichi Yamashita, President of DNP IAM. "With this software update, retailers can now offer their customers more choices and take advantage of new revenue generating opportunities for their business without additional investment."

Other enhancements include the graphical user interface (GUI) of the IDW processing console has improved visual operation cues; the Image Gallery display indicates which photo have been printed and-or exported to USB, and which images meet the biometric thresholds with an easy to understand green, yellow, and red cues, and the messaging prompts will better display the progress of each image transferred and processed.

The software update also improves the system's color management, providing users with setup controls to select a preferred white balance mode. In addition, the onboard Help button information is expanded with updated user guides and operation videos.

The IDW500 v3.1 software update file set can be downloaded from the DNP website:  
<http://dnpphoto.com/en-us/Support/Downloads/Drivers-Tools>.

The User Guides for the IDW500 v3.1 update can be downloaded from the DNP website:  
<http://dnpphoto.com/en-us/Support/Downloads/Manuals>

For more information on DNP's professional photo printing solutions, please visit:  
[www.dnpphoto.com](http://www.dnpphoto.com)

#### **About Imagingcomm America Corporation (IAM)**

IAM is a 100 percent U.S. subsidiary of Dai Nippon Printing Co., Ltd. (DNP) – the world's largest manufacturer of dye-sublimation media for photo printers and thermal transfer ribbons and barcode printers.

DNP Imagingcomm America Corporation has the broadest selection of solutions for the photo retail market and products designed to address retailer's specific business goals and objectives - backed by the quality and reliability today's customers expect. Manufacturing, sales and development offices of dye-sublimation media for photo printers are located in Concord, NC, and more information is available at [www.dnpphoto.com](http://www.dnpphoto.com).

#### **About DNP**

DNP, founded in 1876, is the world's largest diversified printing/coating technologies company. At its 70 production plants, both in Japan and overseas, DNP's operations include commercial printing, packaging, decorative materials, electronics, business forms, and imaging products.

Over 25 years ago, DNP was one of the earliest organizations to pioneer dye-sublimation media - and the first company to start business development in thermal transfer ribbons. DNP has since grown to be the world's largest manufacturer of dye-sublimation media and thermal transfer ribbons. For more information, please visit [www.dnp.co.jp/eng](http://www.dnp.co.jp/eng).

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