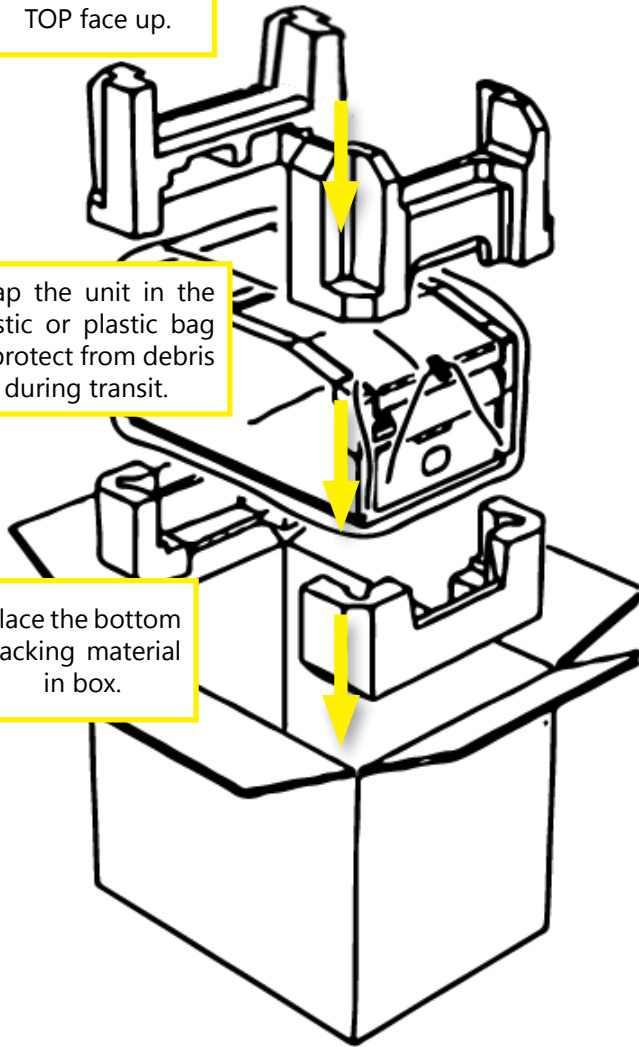


Place the packing material marked TOP face up.

Wrap the unit in the plastic or plastic bag to protect from debris during transit.

Place the bottom packing material in box.



Unpacking the Unit

- ☑ **Always save and store the original DNP unit packaging and carton.** Do not throw away the packaging as it is needed for transport.

Repacking the Unit

- ☑ **Use the original packaging whenever possible.** When transporting the unit via a common carrier, please use the original packing materials. Keep in mind that if the unit is not packed properly, the unit may be broken during transport.
- ☑ **Contact DNP for a replacement carton.** Or, if the original packaging is not available, use sufficient padding on all sides to protect the unit during transportation.
- ☑ **Do not use small or loose packing materials.** Avoid the use of "popcorn" or other loose/small material as the particles can work their way into the unit.
- ☑ **Do not ship accessories for repair.** When sending in your unit for repairs, do not include the following accessories:
 - Paper
 - Paper Tray
 - Paper Scrap Box
 - Power or USB cables

Transporting the Unit

- ☑ Do not tip the unit on its side or turn the box upside down. Doing so can damage the unit and void your warranty.
- ☑ Never transport your unit with paper or ribbon installed.

Contacting DNP

Have questions? Contact us! Call DNP Support for packing advice. For technical support or to order media:

Phone: 1-855-367-1178

Outside the US: 980-777-8957

Email: dnpsupport@dnp.imgcomm.com

Hours: Monday-Friday 8 am EST – 6 pm EST

For shipping information:

UPS: 1-800-742-5877

FedEx: 1-800-463-3339

Always obtain an RMA number from DNP Imagingcomm America Corp. prior to returning any hardware components.